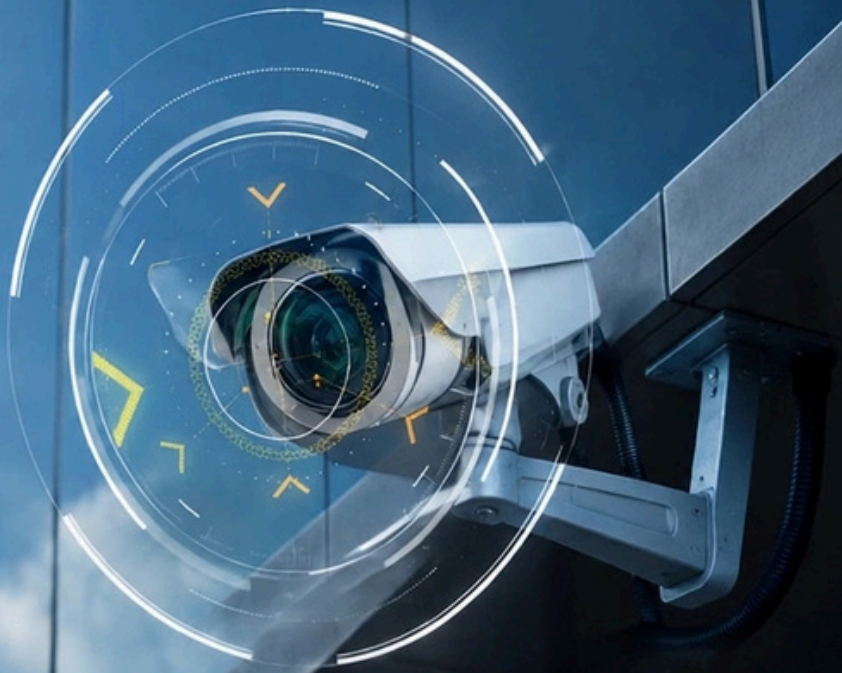
iNPULSE

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TRAIN TODAY, SECURE TOMORROW.

ITE Work-Study Diploma



PARTNER SPOTLIGHT: SATS LTD



WSDip trainee, Mohamed Taufiq Bin Mohamed Amin (Left) with trainer Mr. Suriyandra s/o Tanagobal (Right)

STAYING GROUNDED: BEHIND THE SCENES AT CHANGI AIRPORT

For many travellers, airport security begins and ends at the boarding gate. Yet behind every smooth journey is a team working tirelessly behind the scenes to keep passengers, crew and aircraft safe.

We spoke to ITE Work-Study Diploma (WSDip) trainee, Taufiq and his trainer Mr. Suriya on their WSDip Security Operations experience, and how ITE trainees are stepping up in a high-stakes environment.

Building Industry-Ready Security Talent

SATS Ltd joined the ITE WSDip with a clear objective: to develop skilled professionals who can contribute meaningfully to the security industry from day one.

Mr. Suriya said that the combination of structured academic learning and on-the-job exposure gives trainees a strong foundation while allowing them to gain practical experience in a live operational environment.

"You can prepare for many scenarios in the classroom, but operations on the ground are rarely textbook situations. Every day presents different challenges that require quick thinking and adaptability. It's through real-world experience that trainees gain the confidence and judgement needed to respond effectively."

This is why he values the partnership with ITE's WSDip, which provides a steady pipeline of motivated trainees who are eager to learn, adapt and grow within the industry.

Mr. Suriya adds that attracting local talent to join the security industry is not always easy, as the role requires a lot of grit, accountability and discipline; characteristics that he sees in ITE trainees that have walked though his training room.

"In security, small mistakes can have serious consequences. That's why vigilance, discipline and attention to detail are so important."

Learning Beyond the Classroom

For Taufiq, no two days are the same. The biggest learning curve, he shares, is adapting to the different operational requirements of various airlines and responding to situations that can only be experienced on the ground. The experience has helped him develop greater maturity, confidence and a strong sense of responsibility. From reporting early for shifts and maintaining professional standards, to staying alert during operations, Taufiq quickly learned that security is a role where complacency is not an option.

"What we learn in school is relevant, but being on the ground helps us understand how operations really work. Every day brings new situations and new learning opportunities. Working while studying has taught me discipline, time management and responsibility. It has also shown me how important security professionals are in keeping people safe every day."

PARTNER SPOTLIGHT: CERTIS

GOING THE EXTRA MILE AS A LTA OFFICER

Also learning beyond the classroom is Dannie, ITE WSDip trainee at Certis. Working as an Land Transport Authority (LTA) Traffic Marshal, Dannie is deployed to respond to road incidents such as vehicle breakdowns and accidents, a role that requires him to make quick decisions, remain calm under pressure and prioritise safety while working within operational response times.

For Dannie, an experience attending his first road accident highlighted the value of having experienced trainers and mentors to turn to when faced with unfamiliar situations. His trainer, SSS (APF) Chandra Serkaran, highlights Dannie's time management, loyalty and teamwork as key strengths. Dannie regularly goes the extra mile, volunteering to work on his days off when additional manpower is needed and supporting his team whenever help is required. He also extends the same rigor and discipline to his school-life.

One day a week, he swaps his helmet for the classroom. The ITE WSDip's unique 70% on-the-job, 30% classroom model means what he learns is immediately applicable on the roads.

Disciplined, safety-conscious, and always willing to go the extra mile; Dannie is a prime example of how the ITE WSDip builds not just skills, but character.



WSDip trainee, CPL (APF) Mohamed Dannie B Mohamed Faizal (Left) with trainer SSS (APF) Chandra Serkaran S/o Sinnapa (Right)

SSS (APF) Chandra Serkaran highlights the importance of a structured pathway to develop young talent like the ITE WSDip which provides trainees like Dannie an opportunity to learn, earn and grow with real-world experience and skills that extend beyond the classroom and hopes to see more riders like Dannie join the programme and build their careers as LTA Traffic Marshals:

"Investing in people is key to building a resilient and capable workforce, and the ITE Work-Study Diploma programme provides employers with a practical pathway to develop industry-ready talent while meeting operational needs. I would highly recommend the ITE Work-Study Diploma programme to other companies, and we will continue to support trainees through this pathway."

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